1. FEE STRUCTURE

| | Fulltime, Evening & Weekends (FEW) | Distance Learning (DL) | Government Sponsored Students (GSS) |
|---|---|---|---|
| Tuition Fees Per Semester Tuition Fees (6 Courses) | Kshs. 55,000 | Kshs. 45,000 (Inclusive of study packs) | Kshs. 8,000 |
| Administrative Charges Per Semester Student Activity Medical Fee Library ICT Students Association (GUSA) Fee Exam Fee (6 Courses) | Kshs. 1,500 2,500 2,000 2,000 700 3,000 | Kshs. 1,500 2,000 2,000 700 3,000 | Kshs. 1,500 2,500 2,000 2,000 700 3,000 |
| Practicals Fee Year 1 semester II (4 Courses at Ksh.5,000) Year 2 semester II (2 Courses at Ksh.5,000 each) | 20,000 10,000 | 20,000 10,000 | 20,000 10,000 |
| One-Off Administrative Charges (Payable Once on Entry) Student ID Card Registration Fee Facilities Maintenance Fee KUCCPS Placement Charge CUE Quality Assurance Charge | Kshs. 500 2,000 2,000 1,000 | Kshs. 500 2,000 2,000 - 1,000 | Kshs. 500 2,000 2,000 1,500 1,000 |

Other Charges

Internship Assessment (Payable at yr 2 sem 3 8.000 and year 4 sem 3)

| Т | Total Fees Per Semester in Ksh. (Exclusive of Accommodation and Food) | | | | | | | | | | |
|--------|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| | YEAR 1 | | | | | | | YEA | AR 2 | | |
| | SEM 1 | | | SEM 2 | | | SEM 1 | | | SEM 2 | |
| FEW | DL | GSS | FEW | DL | GSS | FEW | DL | GSS | FEW | DL | GSS |
| 72,200 | 59,700 | 26,700 | 86,700 | 74,200 | 39,700 | 76,700 | 64,200 | 29,700 | 66,700 | 54,200 | 19,700 |

8,000

8,000

| Total Fees Per Semester in Ksh. (Exclusive of Accommodation and Food) | | | | | | | | | |
|---|--------|--------|--------|--------|---------|--------|--------|---------|--------|
| YEAR 2 | YEAR 3 | | | | YEAR 4 | ŀ | | | |
| SEM 3 | SEM 1 | | | SEM 2 | | SEM 1 | | | |
| FEW,DL,GSS | FEW | DL | GSS | FEW | DL | GSS | FEW | DL | GSS |
| 8.000 | 66,700 | E4 200 | 10 700 | 66 700 | E 4 200 | 10 700 | 66 700 | E 4 200 | 10 700 |
| 8,000 | 66,700 | 54,200 | 19,700 | 66,700 | 54,200 | 19,700 | 00,700 | 54,200 | 19,700 |

| Total Fees Per Semester in Ksh. (Exclusive of Accommodation and Food) | | | | | |
|--|--------|--------|------------|--|--|
| YEAR 4 | | | | | |
| | | SEM 3 | | | |
| FEW | DL | GSS | FEW,DL,GSS | | |
| 66,700 | 54,200 | 19,700 | 8,000 | | |

NB: All applicable fees should be paid within one month of the start of the registered semester failure to which a late payment surcharge of Ksh.2,000 will automatically be debited to the student fee account.

2. ACCOMMODATION & MEALS

Self Contained Rooms (4 students sharing) inclusive of breakfast, Lunch & Supper = Ksh. 30,000 per semester per student Self Contained Rooms (6 students sharing) inclusive of breakfast, ii) Lunch & Supper = Ksh. 28,000 per semester per student

iii) General Rooms (Washroom facilities outside the rooms) inclusive of break fast, Lunch & Supper = Ksh. 26,000 per semester per Student Student

Note:

i)

1) Accommodation and meals charges are only applicable to students who choose to reside in University hostels

2) A student may choose to be a non-resident i.e. rent a house outside



FOR MORE INFORMATION PLEASE CONTACT

The Students Recruitment & Customer Experience Management Department Gretsa University P.O Box 3-01000 Thika, Kenya.

Tel: 0711 949006, 0712 959293, 0703 917 155

E-Mail: admission@gretsauniversity.ac.ke info@gretsauniversity.ac.ke

Website: www.gretsauniversity.ac.ke

or

SMS the word GRETSA to 20133 free of charge or

Visit our Main Campus Offices located in Thika Town

Join us on **Gretsa University - Thika**

Follow us on [] @GretsaUni Thika



SCHOOL OF HOSPITALITY, **TOURISM & LEISURE STUDIES BACHELOR OF SCIENCE IN HOSPITALITY & TOURISM** MANAGEMENT [HOSPITALITY OPTION]



The School's Vision To be a leader in provision of knowledge and skills relevant to the Hospitality and Tourism industry

The School's Mission

To provide knowledge and skills that is relevant to the dynamic environment of the global village. The school is committed to offer programmes that will enable the student contribute positively to the service industry

Please Visit our website at:www.gretsauniversity.ac.ke

Effective Date : January, 2024

Along Thika Garissa Road

OVERALL GOAL OF THE PROGRAMME

To produce competent graduates with a broad base of knowledge for entering the world of hospitality by giving them an understanding and appreciation for hospitality and its social and ethical environment.

CORE PROGRAMME LEARNING OUTCOMES

Upon completion of the Bachelor of Science in Hospitality Management Programme the graduate should be able to:

- · Effectively verbally and in writing communication skills in a socially and culturally-diverse environment, including ability to write business reports
- Effectively carry out the key operational tasks in the functional areas of the Hospitality and Tourism Industry
- · Manage people competently (motivate, coordinate the activities and lead a group of people), and professionally plan, organize and implement tour programs.
- Communicate appropriate values systems to attract and retain the ideal customer, and demonstrate ability to serve customers in the different types of tourism establishments (Customer relationship management).
- · Analyze research and initiate effective measures, methods and approaches in developing as well as marketing new and emerging destination products
- Carry out relevant research for effective decision-making CAREER PROSPECTS

Hospitality management graduates are highly employable, applying their skills in careers such as:

- Overall/departmental management of hospitality outlets or chain of outlets
- · Hospitality sales and business development
- Hospitality events organization & management
- University/College Lecturing (upon furthering education)
- Hospitality consultancy

ADMISSION REQUIREMENTS

A candidate must satisfy any of the following minimum requirements:

- Hold a Kenya Certificate of Secondary Education (K.C.S.E) minimum mean grade of C+ (plus), Or
- Hold a KACE certificate with a minimum of two principal passes and one subsidiary pass
- Hold a KNEC diploma or equivalent in hospitality or tourism field from an institution validated by the Commission for University Education (CUE) or Kenya National Qualifications Authority (KNQA).

UNIFORMS AND EQUIPMENT FOR PRACTICAL SESSIONS

The candidate will also be required to buy a complete set of chef's and waiter's uniforms for practical sessions which will include the following:

- 1. Black skirt for ladies (knee length-Jeans not accepted)
- 2. Black trousers for men (Jeans not accepted)
- 3. Chef's scarf (red)
- Chef's jacket (white, cotton, double breasted) 4.
- Chef's cap/hat (white) 5.
- Chef's apron (white) 6.
- Black leather shoes (closed, flat) 7. White, long sleeved shirt/blouse 8.
- 9. 1 kitchen clothe, 1 glass cloth and 1 waiter's clothe
- 10. A name tag

Seek clarification and further advice from the university before purchasing the above items.

OTHER REQUIREMENTS

Food Handlers' Medical Certificate issued at Ksh. 2,000 at Thika Public Health Office [located in Thika Municipal Stadium] applicable in all second semesters of year 1, year 2, year 3 and year 4 during the Hotel In-Service Practice course (already included in fees chargeable).

PROGRAMME DURATION

The duration of the programme shall take 4 academic years of study (8 semesters in 3 calendar years)

CREDIT TRANSFER

Holders of KNEC/Utalii College/NYS three year Food and Beverage/Hotel Management Diploma Or, a two academic year University Diploma will be admitted in second year and those with a KNEC Higher Diploma in Hotel Management or equivalent recognized final level professional qualifications will join the programme in the third year of study, provided credit transfers granted do not exceed 49% of the credits offered in this degree programme.

GRADING OF COURSES

Each unit is graded out of 100 marks as follows:

| Overall Average Mark | Grade |
|----------------------|-------|
| 70% and above | А |
| 60% to below 70% | В |
| 50% to below 60% | С |
| 40% to Below 50% | D |
| Below 40% | Fail |

CLASSIFICATION OF THE DEGREE

The Degree shall be classified as follows, based on the Cumulative Average Mark

| Overall Average Mark | Degree Classification |
|----------------------|---------------------------------------|
| 70% and above | First Class Honours |
| 60% to below 70% | Second Class Honours (Upper Division) |
| 50% to below 60% | Second Class Honours (Lower Division) |
| 40% to below 50 | Pass |

PROGRAMME STRUCTURE

| YEAR 1 | |
|--------|--|
| G 4 | |

Semester I Course code

- **Course Title** GUCC 100 Computer Application Skills
- BCBA 105 **Business** Communication
- **BSHT** 100 Introduction to Tourism
- BSHT 101 Introduction to Hospitality
- BSHO 100 Kitchen Organization
- BSHO 101 Food Knowledge
- BSHO 102 Food Safety & Hygiene

Semester II Course code

- Title GUCC 101 National Cohesion & Integration
- BSHT 102 Professional Etiquette in Hospitality & Tourism
 - 103 Culinary Art Practice I (Practical Course)
 - 104 Pastry & Bakery Practice (Practical Course)
 - 105 Food & Beverage Service Practice I (Practical Course)
- BSHO 106 Food & Beverage Service Theory
- BSHO 107 Hotel In-Service Practice I (Practical Course)

BSHO

BSHO

BSHO

- BCBA 102 Principles of Management
- Customer Service in Hospitality & Tourism BSHT 201
- Nutrition & Diet Therapy BSHO 200
- BSHO 201 Culinary Art Practice II (Practical Course)
- BSHO 202 Food & Beverage Service Practice II (Practical Course)
- BSHO 203 Bar & Beverage Management

Semester II Course code

GUCC 103 Human Health and Wellness **BCAC 100** Financial Accounting I BCHR 200 Human Resource Management BSHO 204 Hotel & Restaurant Law BSHO 205 **Banqueting Management** BSHO 206 Food & Beverage Control

Title

Title

Semester III Title Course code

BSHO 207 Hospitality Industrial Attachment I

YEAR 3 Semester I

Course code

| BSHT 301 | Total Quality Management in Hospitality & Tourism |
|----------|---|
| BSHT 302 | Sales & Marketing for Hospitality & Tourism |
| BSHT 303 | Hospitality & Tourism Research Methods |
| BSHT 304 | Front Office Operations & Management |
| BSHO 300 | Housekeeping & Laundry Operations & Management |
| BSHO 301 | Hospitality Operations Management |
| | |

Semester II

| Course code | Title |
|-------------|--|
| BSHT 305 | Economics for Hospitality & Tourism |
| BSHT 306 | Financial Management in Hospitality & Tourism |
| BSHT 307 | Tourists Psychology & Behaviour |
| BSHT 308 | MICE (Meetings, Incentives, Conferences & Exhibitions) |
| BSHO 302 | Hotel Revenue Management |
| BSHO 303 | Hospitality In-Service Practice II |

YEAR 4 Semester I

| Course code | Title |
|-------------|--|
| BCBA 403 | Strategic Management |
| BSHT 401 | Hospitality & Tourism Research Project I |
| BSHT 402 | Events Planning & Management |
| BSHT 403 | Cross-cultural Management in Hospitality & Tourism |
| BSHM 404 | Information Systems in Hospitality & Tourism |
| BSHM 405 | Statistical Methods in Hospitality & Tourism |

| 405 | Statistical Methods in Hospitality & Tourism |
|-----|--|
|-----|--|

& Tourism

| Semes | ster II | |
|-------|---------|--|
| Cours | e code | Title |
| GUCC | 301 | Critical Thinking & Logic |
| BSHT | 406 | Hospitality & Tourism Research Project II |
| BSHT | 407 | Entrepreneurship for Hospitality & Tourism |
| BSHT | 408 | Disaster & Risk Management in Hospitality |
| BSHO | 401 | Hospitality Facilities Design |
| BSHO | 402 | Hospitality Facilities Maintenance |
| | | * * |
| | | |

Semester III Course code Title

| Course coue | 1100 |
|-------------|--------------------------------------|
| BSHO 403 | Hospitality Industrial Attachment II |

- YEAR 2 Semester I Course code
 - Title